

ER vs. Urgent Care: How to Make the Right Choice

UofL Physicians

UofL Health

Emergency room visits are expensive and often preventable. Better, less-expensive care can be directed by your primary care provider or by going to an urgent care location. That's why UofL Physicians is encouraging our patients to make the right choice when choosing the best place to go for care. Your decision might not only save your life, but save out-of-pocket costs as well. The chart below will help you make the right decision.

Urgent Care

- Fever without rash
- Fever 100.4 degrees F. or lower
- Sprains
- Painful urination
- Vomiting and/or diarrhea where dehydration is not a concern
- Sore throat
- Ear infection
- Cough
- You already know the diagnosis, but cannot get an appointment with a primary care physician
- Broken bones of the wrist, hand, ankle or foot that have not broken through the skin

UofL Physicians – Urgent Care Plus Locations

St. Matthews

908 Dupont Road
Louisville, KY 40207
P 502-749-7909

Middletown

2401 Terra Crossing Blvd., Suite 100
Louisville, KY 40245
P 502-588-0746

Shepherdsville

1707 Cedar Grove Road, Suite 10
Shepherdsville, KY 40165
P 502-543-3246

Hurstbourne

9409 Shelbyville Road, Suite 104
Louisville, KY 40222
P 502-588-0740

West End

2746 Virginia Avenue
Louisville, KY 40211
P 502-815-7040



Urgent Care Hours of Operation:

Monday – Saturday: 8 a.m. – 8 p.m.

Sunday: 8 a.m. – 6 p.m.

ER

- Signs of heart attack
- Difficulty breathing
- Loss of balance or fainting
- Signs of a stroke
- Loss of consciousness or lethargy
- Any sudden, severe pain
- Falls with injury or with blood thinner use
- Head or eye injuries and/or loss of vision
- Broken bones or dislocated joints
- Deep cuts that require stitches and large open wounds
- Fever over 100.4 degrees F. or fever with a rash
- Persistent bleeding
- Repeated vomiting and/or diarrhea with concern of dehydration
- Serious burns
- Seizures without a diagnosis of epilepsy

UofL Health Emergency Department Locations

UofL Health – University of Louisville Hospital

530 S. Jackson Street
Louisville, KY 40202

UofL Health – Jewish Hospital

200 Abraham Flexner Way
Louisville, KY 40202

UofL Health – Mary & Elizabeth Hospital

1850 Bluegrass Avenue
Louisville, KY 40215

UofL Health – Shelbyville Hospital

727 Hospital Drive
Shelbyville, KY 40065

UofL Health – Medical Center East

3920 Dutchman's Lane
Louisville, KY 40207

UofL Health – Medical Center South

1903 W. Hebron Lane
Shepherdsville, KY 40165

UofL Health – Medical Center Southwest

9700 Stonestreet Road
Louisville, KY 40272

PRIMARY CARE HOTLINE: 502-588-4343

WHEN TO CALL 9-1-1

Do not drive to the hospital, but call 9-1-1 if you are experiencing any of the following symptoms. Calling 9-1-1 allows emergency medical services to begin lifesaving treatment upon arrival and continue while en route to the hospital.

- Shortness of breath
- Difficulty in breathing
- Slurred speech
- Sudden, severe headache
- Weakness on one side of the face
- Numbness
- Loss of consciousness
- Unresponsive or lethargic child
- Life- or limb-threatening injury
- Chest pain
- Pain in the left arm
- Pain in the jaw
- Sudden weakness or fatigue
- Dizziness or feeling faint